



Our commitment to the safety and wellbeing of your child

The Cairns Regional Domestic Violence Service (CRDVS) is committed to the physical and emotional safety and wellbeing of children and young people. CRDVS delivers its various services operating within legislation, frameworks and regulations including the Human Services Quality Framework, National Practice Standards for Working with Children and Young People who have lived with Domestic Violence, Working with Children (Risk Management and Screening) Act 2000, Working with Children (Risk Management and Screening) Regulation 2011 and the Child Protection Act 1999.

The following is an explanation of our commitment to children and young people while delivering a professional, safe service and the actions that we take as an organisation to ensure their physical and emotional safety at all times.

Our Commitment

Our workers will treat children and young people with respect and understanding at all times. To ensure children and young people are kept safe from harm, CRDVS will implement a risk management strategy that includes risk assessment of any activities carried out by CRDVS including a plan for managing breaches of the risk management. CRDVS also has in place a wide range of policies and procedures for direct client work, including a code of conduct, handling disclosures or suspicions of harm, staff recruitment and selection, training and development. All policies and procedures are reviewed either on a bi-annual basis to ensure currency and best practice or after any relevant critical incident or client complaint.

The CRDVS will always respond promptly and appropriately to any allegation of actual or potential harm arising out of our service or disclosed to our service.

Our Professionalism

It is the policy of the CRDVS to select, through fair and consistent processes, appropriately skilled, qualified and experienced staff, who respect the needs and rights of adults, children and young people accessing our service.

The CRDVS will take all appropriate precautions to ensure that all staff members can be safely entrusted with the duties of their position, including eligibility to hold a 'blue card' issued by the Commission for Children and Young People and Child Guardian and undergoing a criminal history check. Staff members are required to provide notarised copies of tertiary qualifications.

Our service recognises that learning and skill development is a constant evolution, and in an effort to ensure the provision of effective, evidence based practice, it is the policy of CRDVS to ensure that all staff are able to access opportunities for supervision, training and development.

If you wish to know more, please do not hesitate to ask any member of our friendly team.